



## REFUGEE! HERE YOU CAN FIND HELP IN WARSAW

- **Stationary information points for refugees from Ukraine:**
  - **West Railway Station**  
(Railway Station at Al. Jerozolimskie, point on level -1), 24h
  - **Wschodni - Lubelska Railway Station**  
(bus station from the side of Kijowska Street), 24h
  - **Multicultural Center, ul. Jagiellońska 54, daily from 8:00 to 20:00,**  
tel. +48 22 648 11 11 and +48 604 932 969 (in Polish, Ukrainian, Russian, English)
  
- **City Contact Center Warsaw 19 115**  
tel. 19 115, 24h (in Polish, Ukrainian, English)
  
- **Warsaw helpline for refugees from Ukraine:**  
tel. 505 700 701 daily from from 8:00 a.m. to 8:00 p.m.  
(in Polish, Ukrainian, Russian and English)
  
- **Public transport in Warsaw is free for all Ukrainian citizens upon presentation of an identity card or passport.**
  
- **Rail travel:**  
**Koleje Mazowieckie - free of charge for Ukrainian citizens upon presentation of an identity card or passport.**  
**PKP Intercity - free rail journeys in the 2nd class on PKP Intercity trains of the economic categories TLK and IC in Poland (from February 26, 2022 for 4 weeks).**



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[ua.um.warszawa.pl](http://ua.um.warszawa.pl)



## LEGALIZATION OF STAY IN POLAND

- **Reception point - Torwar, ul. Łazienkowska 6A, 00-449 Warsaw**
- **Refugee status:**  
Office for Foreigners, ul. Taborowa 33, 02-699 Warsaw, tel. 47 721 75 75,  
[www.gov.pl/web/udsc/urząd-do-spraw-cudzoziemców](http://www.gov.pl/web/udsc/urząd-do-spraw-cudzoziemców).
- **Residence and work permit:**  
Department for Foreigners in the Mazowieckie Voivodship Office:  
[www.gov.pl/web/uw-mazowiecki/kontakt-wsc](http://www.gov.pl/web/uw-mazowiecki/kontakt-wsc)
- **No passport, no confirmation of crossing the border:**  
apply for international protection (refugees status) as soon as possible!  
In Poland - Office for Foreigners, ul. Taborowa 33, Warsaw.
- **Departure from Poland to another country:**  
report to the diplomatic mission of the destination country.
- **You are not a citizen of Ukraine:**  
please do contact with Your diplomatic mission in Poland to return to  
your home country or report to the diplomatic mission of another EU  
country where you want to go.  
If you want to apply for the refugee status, contact the Office for  
Foreigners, ul. Taborowa 33, 02-699 Warsaw, tel. 47 721 75 75,  
[www.gov.pl/web/udsc/urząd-do-spraw-cudzoziemców](http://www.gov.pl/web/udsc/urząd-do-spraw-cudzoziemców) or to the  
Reception Point - Torwar, ul. Łazienkowska 6A, 00-449 Warsaw



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